#### 1. THE PROMOTER

The Promoter is: Metro Bank PLC, a registered company with company number 6419578 of 1 Southampton Row, London, WC1B 5HA ("the Promoter")

# 2. THE COMPETITION

During the period of 28 November 2022 to 9 December 2022 customers will be able to complete the Winter Jumper design activity worksheet and send a picture of their design through Instagram for a chance to win having their design brought to life ("the **Competition**").

All entries must be received, by Instagram Direct Messenger (DM) or by uploading a picture of the design to the entrant's Instagram Stories tagging @Metro\_Bank, before 11.59am on 9 December 2022. Entrants will be given a chance to win their design brought to life for themselves and their immediate family (up to 6 jumpers) (the "**Prize**"). Three (3) winners will be chosen by a panel of judges by 15 December 2022.

The winners will be contacted via the Instagram handle used for entry.

# 3. HOW TO ENTER

- 3.1. The Competition will run between 28 November 2022 until midday 9 December 2022.
- 3.2. All Competition entries must be received by The Promoter no later than 11.59am on 9 December 2022. All Competition entries received after the closing date and time are automatically disqualified.
- 3.3. To enter the competition, you will need to:
  - 3.3.1. complete the winter jumper design activity worksheet that you can find on @Metro\_Bank's Instagram stories, in a Metro Bank store or on the Metro Bank website;
  - 3.3.2. follow @Metro\_Bank on Instagram; and
  - 3.3.3. upload pictures of your design to Instagram stories and tag @Metro\_Bank; or
  - 3.3.4. send us a DM on Instagram @Metro\_Bank with your entry
- 3.4. The photo of your design should be of high quality, clear and without pixilation or blurriness and on a white background.
- 3.5. Entrants may only be included in the Competition once and multiple entries will not be counted.
- 3.6. By submitting a Competition entry, you are agreeing to be bound by these terms and conditions.
- 3.7. The decision of the panel of judges (acting reasonably) will be final.

# 4. ELIGIBILITY

- 4.1. The Competition is open to all residents in the United Kingdom.
- 4.2. If you are under the age of 18, you must have permission from your parent or guardian before entering the competition.
- 4.3. Entries on behalf of another person will not be accepted and joint submissions are not allowed.
- 4.4. The Promoter reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the Competition.

4.5. In entering the Competition, you confirm you are eligible to do so and are eligible to claim the prize.

# 5. THE PRIZE

- 5.1. The Promoter will create the winner's Winter Jumper design into up to six jumpers for the winner to share with their family.
- 5.2. One of your (up to) six jumpers can be a dog jumper.
- 5.3. The Prize is not negotiable or transferable
- 5.4. Jumpers will be sent by recorded mail to the winner's address that's provided after the winner has been contacted.

# 6. WINNER CONTACT

- 6.1. The winner of the Competition will be contacted through their entry on Instagram from @Metro\_Bank.
- 6.2. The winner will be announced on the Promoter's Instagram page on 15 December 2022.

# 7. CLAIMING THE PRIZE

- 7.1. In order to claim the Prize you must send, when requested, your contact details through Instagram DM. Please do not provide your personal details in a post or story that is visible to others.
- 7.2. Please allow 30 calendar days from date of notification that you are the winner for delivery of the Prize.
- 7.3. The Prize may not be claimed by a third party on your behalf.
- 7.4. The Promoter will make all reasonable efforts to contact the winner. If the winner does not make contact after the Promoter has attempted two times to get in touch, or has not claimed their prize within 14 of days of the announcement date, The Promoter reserves the right to offer the prize to the next eligible entrant selected from the correct entries that were received before the closing date.
- 7.5. The Promoter does not accept any responsibility if you are unable to take up the Prize.

#### 8. LIMITATION OF LIABILITY

Insofar as is permitted by law, the Promoter will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of The Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.

# 9. DATA PROTECTION AND PUBLICITY

- 9.1. By entering the Competition, you agree that any personal information provided by you with the Competition entry may be held and used only by the Promoter or its agents and suppliers to administer the competition.
- 9.2. If you are the winner of the Competition, you agree that the Promoter may use your name, image and town or county of residence to announce the winner of this Competition and for any other reasonable and related promotional purposes.
- 9.3. You may be asked to sign up for marketing materials from The Promoter. This is entirely voluntary and your decision shall not affect your Competition entry.

### 10. OWNERSHIP OF COMPETITIONENTRIES AND INTELLECTUAL PROPERTY RIGHTS

- 10.1. All Competition entries and any accompanying material submitted to the Promoter will become the property of the Promoter on receipt and will not be returned.
- 10.2. In relation to the Competition entry and any accompanying material you submit you agree to:
  - 10.2.1. Assign to the Promoter all your intellectual property rights with full title guarantee; and
  - 10.2.2. Waive all moral rights, in and to your Competition entry and otherwise arising in connection with your entry to which you may now or at any time in the future be entitled under the Copyright, Designs and Patents Act 1988 as amended from time to time and under all similar legislation from time to time in force anywhere in the world.
- 10.3. You agree that The Promoter may, but is not required to, make your entry available on its website www.metrobankonline.co.uk and any other media, whether now known or invented in the future, and in connection with any publicity for the competition. You agree to grant the Promoter a non-exclusive, worldwide, irrevocable license, for the full period of any intellectual property rights in the Competition entry, to use, display, publish transmit, copy, edit, alter, store, re-format and sub-licence the Competition entry and any accompanying materials for such purposes.

# 11. GENERAL

- 11.1. If there is any reason to believe that there has been a breach of these terms and conditions, The Promoter may, at its sole discretion, reserve the right to exclude you from participating in the competition.
- 11.2. The Promoter reserves the right to hold void, suspend, cancel, or amend the prize Competition where it becomes necessary to do so.
- 11.3. The Promoter reserves the right to not include an entry into the Competition if the content of the shared post is inappropriate and further reserves the right to report any inappropriate posts to Instagram administration.
- 11.4. These terms and conditions shall be governed by the laws of England and Wales, and the parties submit to the exclusive jurisdiction of the English and Welsh courts.